

## ONLINE BILL PAY TERMS OF SERVICE

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### PRIVACY POLICY:

North Marion Recycling and Disposal, LLC. is highly sensitive to the privacy interests of customers and believes that the protection of those interests is one of its most significant responsibilities. In acknowledgment of its obligations, North Marion Recycling and Disposal has adopted the following Privacy Policy applicable to information about customers that it acquires in the course of its business:

1. Acquisition of information. We do not acquire any more information from our customers than is necessary to provide a high level of service efficiently and securely.
2. Our employees and Privacy. We train all of our employees about the importance of privacy. Access to customer information is given only to those employees who require it to perform their jobs.
3. Security Measures. We make access to privacy-sensitive information subject to rigorous procedural and technological controls, consistent with legal requirements and the demands of customer service.
4. Disclosure to Third Parties. We will provide individually-identifiable information about consumers to third parties only if we are compelled to do so by order of a duly-empowered governmental authority, we have the express permission of the customer, or it is necessary to process transactions and provide our services.
5. Privacy and Our Business Partners. When we make our technology or services available to business partners, we will not share with them any more customer information than is necessary, and we will make every reasonable effort to assure, by contract or otherwise, that they use our technology and services in a manner that is consistent with this privacy policy.

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### REFUND POLICY:

North Marion Recycling and Disposal, LLC. issues refunds when there is a balance remaining on a customer's account due to cancellation of service or for overpayment.